

At Phase Pacific, we not only partner with the best technologies from across the globe to support your application and network solutions, but we also offer the following Services to ensure you are truly benefiting from these technologies.

Cybersecurity Consulting & Risk Assessment

Phase Pacific offers best-in-class threat modelling involving risk analysis, robust defence, threat detection, and countermeasure strategies.

We start with a comprehensive consultation and risk analysis, then translate this into a detailed project plan tailored to your company.

But that's not all; along with our dedicated, certified practitioners, we have a suite of quality cybersecurity products at the ready, ensuring everything runs smoothly and safely.

With experience working across key industries, from government and aviation to banking, we strive to ensure your cybersecurity with unwavering expertise, leading tools, and stringent adherence to industry standards, data privacy law, and regulatory compliance benchmarks.

Benefits

- **Efficient Resource Allocation:** By identifying and prioritising security gaps, organisations can distribute resources more efficiently.
- **Customer Acquisition:** A strong commitment to cybersecurity can be a differentiator in the marketplace. Demonstrating a commitment to robust security through regular audits can be a competitive advantage.
- **Reduced Downtime Costs:** A resilient infrastructure, supported by effective security measures, reduces downtime in the event of a security incident.
- **Reduced Insurance Costs:** Some organisations invest in cybersecurity insurance to mitigate the fiscal impact of security incidents. Demonstrating a strong security posture through regular audits may lead to lower insurance premiums, resulting in cost savings.
- **Customer Retention:** The cost of reputational damage following a security breach can be significant. Protecting the brand through robust security practices helps retain customer trust, preventing potential revenue loss due to customer churn.

Our Practitioners are certified in:

CCIE Security #32300, CISSP, CCSP, GCP, ITIL, ISO 27k

Software and Quality Assurance Testing

Developing and launching a software product can be a complicated and convoluted process.

At Phase Pacific, we're pioneers in our software and QA testing approach. Our skilled staff utilise process techniques that ensure your product's functionality, performance, and user experience to provide a seamless and reliable experience for your customers and users, no matter the platform.

Let our dedicated and highly skilled QA automation team automate your testing process and accelerate the time to deployment.

They will conduct a range of innovative testing solutions in every imaginable scenario, and always with a focus on risk mitigation, bug detection and continuous improvement.

We help businesses mitigate risks, reduce development costs, and enhance end-user satisfaction through meticulous testing, bug identification, and rigorous quality checks.

Benefits

- **Reduced development time for rework:** Early bug detection and resolution helps avoid the inflated costs associated with fixing issues in later stages of development or post-release, leading to significant cost savings.
- **Regulatory Compliance:** Our testing services ensure that software complies with relevant industry standards and regulations, which is critical for organisations in regulated industries.
- **Increased revenue by customer retention and referral:** By ensuring the delivery of high-quality, secure, software products, Phase Pacific plays a direct role in enhancing end-user satisfaction and trust.
- **Competitive Advantage:** By ensuring high-quality and secure software, organisations can maintain a competitive edge in the market, offering reliable and trustworthy products to their customers.

Security Awareness Training and Simulated Phishing

Now more than ever, keeping up with the latest security trends and best practices to protect your data and IT operations is imperative.

Phase Pacific is proud to host KnowBe4, the world's largest security awareness training platform, where your teams can access unlimited phishing attack simulations and receive up-to-date security training for your business.

KnowBe4's capabilities allow you to better understand your employees' behaviours in managing malicious phishing emails. This leads to tailoring and adapting your training over time and strengthening the organisations' ability to deal with outside threats, leading to increased awareness, improved security efficiencies, and a better security culture.

This cost-effective managed services solution is the future of security awareness training, helping you combat data breaches at team level.

Benefits

- **Reduced downtime costs:** Reduction in risk exposure through a stronger cybersecurity posture helps reduce outages caused by a security incident, which in turn reduces an organisation's downtime costs.
- **Reduced incident response costs:** By automating the email incident response process, we can save an organisation's incident response team 25 minutes (average) of investigation/remediation work per email.
- **Reduced Insurance Costs:** By strengthening an organisation's overall security posture and staff awareness, outages caused by security incidents are greatly reduced and provides companies with a persuasive case to negotiate their security insurance policy.

Up to 30% of data breaches are caused by repeat offenders within an organisation.